WATERWAY PRIMARY SCHOOL
70 Punggol Drive, Singapore 828802
Tel: 6636 6880 Fax: 6315 3451
Email: waterway_ps@moe.edu.sg
Website: www.waterwaypri.moe.edu.sg

INFORMATION SHEET ON SCHOOL BUS SERVICES FROM 1 JAN 2027

Date: 12 October 2026

Dear Parents

EXERCISE OPTION FOR THE CONTRACT "APPOINTMENT OF SCHOOL BUS OPERATOR TO PROVIDE SCHOOL BUS SERVICES"

We are pleased to inform you that the school has exercised the option for the contract "Appointment of School Bus Operator to provide school bus services" and re-appointed Bedok Transport Pte. Ltd. for the period of 2 years from 1 JAN 2026 to 31 DEC 2027 to provide the following services:

a. Daily School Bus Services (i.e. for sending pupils from home to school and vice versa); and

b. Bus Services for after school activities (i.e. sending pupils home from school after enrichment programmes, supplementary classes or CCA).

2. Parents who are interested in taking up the school bus services from Jan 2027, please complete the attached request form and forward it to the bus operator or the liaison officer directly by **27 NOV 26**.

Name of Bus Operator/Liaison officer: Bedok Transport Pte. Ltd. /
Mdm Angel Siti Norbaya binte Abu Bakar
Tel No/ Hand phone No: 8129 1472
Email address (if any): waterway2024tpt@gmail.com

School Bus Fares

3. Parents may discuss their requirements directly with the bus operators to agree on the actual bus fares based on the 'Not to Exceed' Price.

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4. The tables below show the 'Not to Exceed' Prices for both the daily school bus services and services for after school activities:

A. Daily School Bus Services (i.e. for sending pupils from home to school and vice versa)

Distance	Up to 15 seaters		>15 seaters	
	1 way	2 way	1 way	2 way
Up to 2km	178.50	203.70	153.30	178.50
>2 – 4km	191.10	216.30	168.00	191.10

B. Bus Services for after school activities (i.e. sending pupils home from school after enrichment programmes, supplementary classes or CCA).
Departure time no later than 4pm (1 Jan 2026 to 31 Dec 2027)

Distance	Up to 15 seaters	>15 seaters
Up to 2km	6	5
>2 – 4km	7	6

5. Actual Bus Fare Prices

For 2-way trips, if there is any difference in the Distance of each leg of the trip, the School Bus Operator shall use the shorter Distance to determine the price of the bus fare.

For the avoidance of doubt, "Actual Bus Fare Prices" refers to the actual bus fares charged by the School Bus Operator to Parents under the Terms and Conditions Governing Request for Services.

6. For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

Other Information

7. We would like to highlight the following:

a. The school bus service is provided for trips to and from the school before and after official school hours as follows:

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i. Daily school timing:
   - 7.45am to 1.30pm (For P1 and P2 students) to
   - 7.45am to 1.45pm (For P3 to P6 students)

ii. Latest arrival time in school: 7am

iii. Latest departure time from school: 1.55pm

b. It is the parent's responsibility to pay the monthly bus fare directly to the bus operator by 7th of the month.

c. The annual bus fares will be collected over 9 months in January, February, March, April, May, July, August, September and October. There will be no collections for the months of June, November and December. School services will still be provided on every school day in the months of June, November and December.

d. The Contract may be terminated by the Parent at any time by giving the School Bus Operator at least two months' notice in writing.

Feedback

8. The school will continue to seek feedback from parents periodically. Parents may also provide feedback directly to the school. The information gathered will help the school in assessing the appointed bus operators' performance and decide whether to renew their contracts or go through the proposal invitation process to appoint new operators.

9. For any feedback concerning the service standards and behaviour of the bus drivers/attendants, parents may contact the school's office at 6636 6880.

Thank you.

Mr Wilbur Wong
Principal

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Background information

Currently, the school appoints one or more school bus operators to help parents make transport arrangement for their children. Under the enhanced process, the school will extend the invitation for proposals for bus services to all interested bus operators so as to attract more competitive offers. To achieve this, the school will advertise the invitation at the School Website.

Interested bus operators will be required to submit the 'Not-To-Exceed" (i.e. the maximum) fare for each distance benchmark (i.e. 2km and 4km, etc.). The bus fares will not go beyond the NTE during the service period. For students staying beyond the maximum distance range, parents may approach the bus operator directly for negotiation of bus fares.

The annual bus fares will be payable over 9 months in a school academic year. The collection months are January, February, March, April, May, July, August, September and October. There will be no collections for the months of June, November and December.

The school will publish the fares quoted by the appointed bus operators on the school website.

Parents will then engage the appointed bus operators to agree on the actual bus fare, taking into account the distance, route and other factors such as the seating capacity of the bus. The contract period is normally about 2 years and with option to extend for up to 2 years. When the contract expires, the school will go through the invitation for call for proposal process again.